

Consent for Telehealth Services

Pine Integrated Health Centre provides telehealth services via phone or a video telehealth system through our booking system, "Jane." We also use Doxy.me as a back-up if we experience any technical difficulties. Jane and Doxy.me use privacy-compliant technology with a high standard of encryption and security.

Although electronic means for medical appointments are increasingly common, there are some potential risks to using an online platform:

- Internet services may malfunction and therefore a telephone back-up may need to be used, which results in the potential for misunderstandings due to lack of visual cues.
- Confidentiality limitations and risks can include risk of public discovery, possibility of hackers, and household noise or interruptions and other potential risks.
- All information transmitted via the internet may not be secure.

Phone number to be used if video is not functioning optimally: _____

Crises will be managed using emergency contact numbers, medical professionals and/or emergency services.

Emergency Contact Name _____
Emergency Contact Phone # _____
Relationship of Emergency Contact _____
Family Physician Name _____ Family Physician Phone #: _____
Your Locations (address, city/town) During Telehealth Sessions: _____

I hereby authorize Pine Integrated Health Centre and its practitioners to use Phone, Jane or Doxy.me as a means for telehealth sessions. I confirm that I will be at a location within Alberta for any telehealth sessions with my Pine Integrated Health practitioner. I authorize that crises can be managed using my emergency contact person and/or family physician.

I understand that I may revoke this authorization at any time by giving written or verbal notice.

Client's Printed Name

Client's Signature

Witness Signature

Date